

Defran:  
Uniting the  
Power of People  
and Technology

*With Defran you win twice.  
Evolv-CS is the best system  
available, for both functionality  
and flexibility, and it's made even  
better by Defran's outstanding  
product support...*

– **Don Barron**  
Manager of Data Services,  
Harris County Protective Services, Texas

Defran System's Evolv-CS software is built by human service experts to do all that software *can* to help you reach your performance goals with accuracy, efficiency and reliability. It's powerful, integrated, scalable and built like a rock.

But important as our software is, it's our people that make it stand out. Our people get Evolv-CS to give you all it has (which is a lot). For over 20 years they've been right beside our clients with advice and help—and from the moment you install Evolv-CS, they'll be there right beside you too.



# The Software: Evolv-CS

From initial client referral to service billing and everything between, Evolv-CS eliminates mundane tasks and frees up resources for the job of caring.

## ***Integrated and Complete***

Evolv-CS includes a comprehensive set of input and tracking forms, decision support/productivity aids and management tools for your front line, financial and administrative staff. Functions include:

- ◆ Case & Clinical Management
- ◆ Quality Improvement & Outcome Measurement
- ◆ Management of Resource Families & Clients' Related Individuals
- ◆ Facility Management
- ◆ Staff Management & Provider Credentialing
- ◆ Billing (A/R) and Payment (A/P) (for buyers of Evolv-CS Enterprise Edition)

*[Evolv-CS] makes us far better able to accomplish our critical mission of meeting the needs of vulnerable children and families!*

– **Sharon E. Pierce,**  
President & CEO  
The Villages, Indiana

## **Complexity Tamed**

### **Show what you do:**

**Evolv-CS**'s powerful reporting lets you easily generate the information you need to document performance for your stakeholders—whether funding agencies, boards, donors, accrediting bodies or clients. With **Evolv-CS**, your staff can focus on presenting facts persuasively rather than on assembling them.

### **Know what's going on:**

**Evolv-CS** simplifies the task of tracking your agency's compliance with performance goals, regulatory requirements and accreditation standards. Its "at-a-glance" reports provide the comprehensive information you need to make better decisions, minimize surprises and avert crises.

### **Automate key tasks for consistent execution:**

Send reminder notices, generate bills or flag follow-up care requirements. Tasks can be triggered automatically in **Evolv-CS** according to your procedural rules—saving time, and ensuring prompt and appropriate action.

### **Improve front line productivity:**

**Evolv-CS** reduces the stress on front line workers while increasing productivity—with a powerful set of productivity aids.

### **Ready for the mobile workforce:**

**Evolv-CS** allows caseworkers to enter services even when offsite and offline and later synchronize them with the system, eliminating the need to enter data twice and increasing accuracy.

### **One fact, many relationships:**

**Evolv-CS** links new data to all related information and organizes it to match the way you actually work. Everything is integrated and anyone with permission can view the results with a simple mouse click.

### **Custom flexibility without custom cost:**

User Tools let you customize **Evolv-CS** in-house, saving time and the cost of custom development work. Track services, programs, billing methods and locations in the way that you choose, applying your rules and enforcing your procedures.

## **A Look Under the Hood**

**Evolv-CS** is browser-based and accessible from any computer with an internet connection and Microsoft Internet Explorer®. Its database backend is provided by Microsoft SQL Server™, and it can be deployed locally or through our hosting service.

## **Evolv-CS User Tools Include:**

- Workflow Management (Event Tickler)
- Forms Designer
- Treatment Plan Designer
- User Defined Fields/Tables
- Assessment/Test Designer
- Service/Treatment Plan Designer

## The People: Making the Difference

Our people—now, as in the past, they are what *truly* sets us apart.

Our people's business is to learn your business inside out, and that is what they do. When Defran people start an implementation, they immerse themselves in your organization until they understand it totally. Armed with the insights they gain, they assess what needs to happen to make **Evolv-CS** work best for *you* and:

- ◆ Teach you how to **customize** it to your every need
- ◆ **Train** your staff in how to use it best
- ◆ Provide outstanding day-to-day **support**

Defran people are, above all, there for the long term. Once they've helped you implement **Evolv-CS**, they'll stay there by your side. Our people stick around, so when you need them down the road they'll be right there to help—experienced, knowledgeable, determined and always effective.

Family Permanency  
& Foster Care

Behavioral Healthcare

Residential Services

Community & Family  
Support Services

### Security

Defran understands the vital importance of keeping private data private. Evolv-CS is protected by a powerful user-definable security protocol.

### Two Editions

**Evolv-CS Standard Edition** includes all administrative and case management features.

**Evolv-CS Enterprise Edition** adds a fully integrated financial management module.

*As a software solutions implementer,  
I have worked with many other cutting  
edge software vendors... and can safely  
say that I have never encountered  
the quality and response time of  
support from any of them that I have  
experienced with Defran.*

– **Becky Cummings**  
IT Business Analyst  
Lutheran Social Services of  
WI & Upper MI

 **defran systems**  
*Making Technology Work for Good*





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